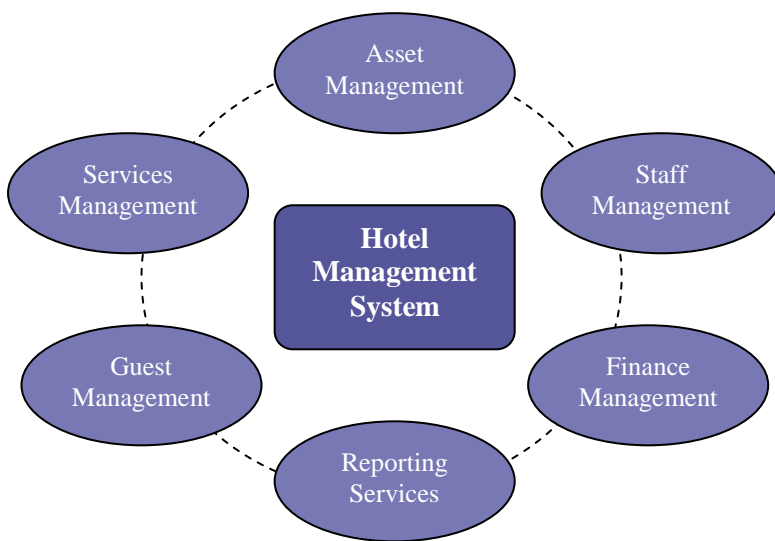# Hotel Management System
iHMS

integra

Hotel management systems have evolved from automating back end office to managing customers, offering a host of services, managing assets, staff, finances and operating standards.

With rising costs per transaction and an ever growing demand for reduced turn around times, there is tremendous pressure to optimize work settings and enhance productivity in the highly competitive hotel services industry, without compromising on the quality of service.

Best practices and automation through the use of IT, is the need of the hour.

iHMS – An ERP for Hotels

iHMS simplifies and automates day to day management operations of a hotel by packing together a software system that does not require a tech guru to deploy or operate it.

All aspects of running a hotel, of any star rating are covered by iHMS and is functionally ready for integration with security systems or any legacy software used by the hotel.

Its easy to use sub-systems have been designed keeping in mind its end users - to provide greater ability to adapt to a newer, efficiency oriented system.
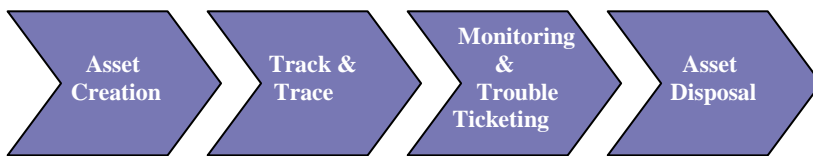
iHMS Overview

Offerings

Product License

➢ Onsite software deployment
➢ Local administration
➢ One time license fee

Software as a Service

➢ On-demand services
➢ Pay per use
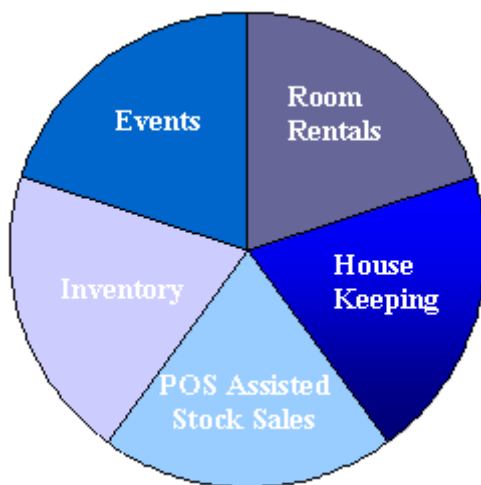➢ Managed Security and System Administration service

Asset Life Cycle Management

Anything that creates value is an asset to an enterprise. Be it buildings, rooms, electrical components, computers, crockery, furniture, plumbing works, vehicles etc…

Asset lifecycle management covers all phases: creation, management, IVR and SMS gateway assisted maintenance and trouble ticketing and asset disposal. Generate reports that help you organize assets in a way that is convenient for you to handle.

| Asset Creation | Track & Trace | Monitoring & Trouble Ticketing | Asset Disposal |

Services Management

iHMS covers the entire gamut of services that a hotel can provide.

➢ Manage room rentals
  o Tariffs, Amenities
  o Rooms bookings
➢ Organize events
  o Track every activity
  o Track associated costs
➢ Deliver house keeping services
  o Higher efficiency
  o Prompt deliveries
  o Manage laundry
➢ Manage inventory
  o Generate invoices
  o Track inventory
  o Consumption analysis reporting
  o Inventory statistics

(Pie chart: Room Rentals, House Keeping, POS Assisted Stock Sales, Inventory, Events)

➢ POS ready Software
  o Front office sales of items
  o Cash drawer interface
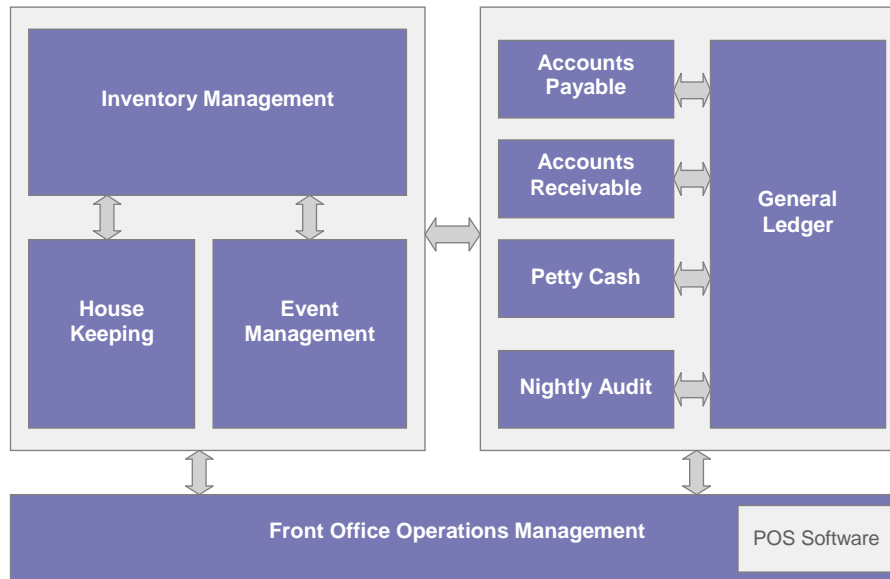 o Bar & Restaurant sales ready
  o Analytic report generation

Guest Management

- IVR ready front office desk software for bookings over phone.
- Online reservations ready
- Store customer preferences
  - Inexpensive alternative to Customer Relationship Management software
  - Alert generation with preferences for existing customers
  - Create portfolio of new customers
- Address book management
- Check in and Check out operations integrated with house keeping and inventory management services
- Direct billing and invoice generations
- Credit card payment integrated module – multiple currency
- Color coded dashboard for room rentals and vacancies
- Audit trails
- Travel agent booking
- Reports generation and analysis
  - Revenue generation source identification
  - Monthly credit report
  - Statistics
  - Daily analytic reports

Staff Management

- Create hierarchy and reporting structures
- Performance management system (add on)
- Assign staff for asset maintenance and periodic services
  - Report generation
- Salary disbursements (add on with financial module)
- Promotions
- Shift management

Finance Management Sub System

The finance management sub system of iHMS covers all operations of a hotel to provide a comprehensive snapshot of a hotel's financial performance at any given point in time.

When business strategies are executed, each step consumes or generates money which needs to be tracked in the most optimized manner.

- Compliance to standards
- Helps keep a transparent management system
- Generate accurate analytic reports for management reviews
- Identify weak spots in operations
- Identify service improvement opportunities in operations
- Reduce redundancies
- Integrate with legacy accounting systems while business carries on as usual
- Generate audit trails
- Fully automated General Ledger – built by accountants for accountants
  - Fully flexible master chart of accounts, based on 300 chart, plus additional charts for individuals, partnerships, companies and trusts.
- Perform Nightly audits
- Manage inventory turnover accurately
- Operate petty cash with minimum losses
- Generate reports on account receivables and payables on a daily, monthly and annual basis

About Integra

Integra is an ISO 9001:2000 certified, twenty seven year old software products and services company, based in Bangalore, India.

Its main stream activities are creation of IP, technology consulting, quality consulting, open source training, banking and financial inclusion systems, system integration, and value added products distribution.

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